

# INTERNATIONAL TERMINAL SELF-SERVICE CHECK-IN AND AUTOMATIC BAG DROP

**TIMING:** JANUARY 2015 – APRIL 2018

**INVESTMENT:** \$12.6 MILLION



## CONTENT

- Background and Benefits
- Project Staging
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## PROJECT UPDATE 5 SEPTEMBER 2017

**Brisbane Airport Corporation (BAC) is continuing to deliver new automatic bag drop facilities at the International Terminal (ITB), with the next stage of the project due to start in late September 2017.**

### BACKGROUND AND BENEFITS

The \$12.6m project began in January 2015 and when complete will provide the following benefits:

- 96 new self-service check-in kiosks.
- 32 new automatic bag drops (ABD).
- A passenger friendly and efficient system.
- Quicker check-in for passengers.

### UPGRADES ALREADY DELIVERED

- 96 new self-service check-in kiosks to:
  - Check-In Row 2                      Check-In Row 8
  - Check-In Row 3                      Check-In Row 9
- 16 new ABD units to:
  - Check-In Row 2                      Check-In Row 8

### UPGRADES TO BE DELIVERED

- **Late September 2017 to Late November 2017**
  - Installation of eight ABD Units to Check-In Row 3.
- **Early February 2018 to April 2018**
  - Installation of eight ABD Units to Check-In Row 9.

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**About Brisbane Airport:** Brisbane Airport is the third busiest airport in Australia and operates 24 hours a day, seven days a week. It is Australia's largest capital city airport (by land size) and has two major terminals providing services to 31 airlines flying to 82 international and domestic destinations. In FY17 Brisbane Airport welcomed nearly 22.9 million passengers through its facilities.

For further information contact:

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## CHANGES TO NOTE

- Remaining construction works will be completed behind full height (2.1 metre high) site hoardings.
- Site hoardings will be installed around each Check-In Row (as required).
- Site hoardings are installed in area adjacent to Check-In Row 8 to create a project laydown, assembly and storage area.
- Construction and installation works will be completed within normal working hours, with the exception of noisy works which will be completed outside of peak operational hours.

## OPERATIONS MANAGEMENT

- There will be no changes to terminal travel paths or day to day operations.
- Appropriate way-finding signs will be installed to assist with the installation of full height (2.1 metre high) site hoardings.
- Airport Staff and Ambassadors will be able to assist passengers if required.
- Weekly project update emails will be issued to the appropriate project stakeholders.

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