

DOMESTIC TERMINAL DISRUPTIONS

SEPTEMBER 2024

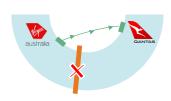
DEPARTURE JOURNEY CHANGES ON LEVEL 1 (GROUND)



CHECK IN AND BAG DROP

Major construction in the central terminal area has divided Level 1 into two separate operations.

- Virgin Australia, Alliance and Aerlink customers to use check-in on the southern side of the terminal.
- Jetstar, REX, National Jet Express and Link Airways may continue to check-in at the central terminal.
- Qantas and Qantaslink still use northern terminal check-in, as per normal.



NO INTERNAL THOROUGHFARE

The construction site has created a large barrier that dissects the terminal in half.

Because of this, there is **no inside access** between airline facilities on either side of this barrier.

• For example, to access Qantas check-in from Virgin check-in area, you will need to exit the building and re-enter at entrances with a Qantas sign out the front.



ACCESS TO / FROM SKYWALK

The Skywalk escalators directly facing the terminal building are closed. This area will eventually become a new entrance to security screening, directly from the Skywalk. The southern lift is no longer accessible.

Please use the travellators or the northern lift for access to the terminal.



WHAT'S AHEAD?

As the central construction site expands, there will be further changes to the location of airline check-in areas.

• Temporary security screening will be moved to the far edges of the terminal building.

Domestic Passengers for Jetstart /ex. LINK AITWAYS

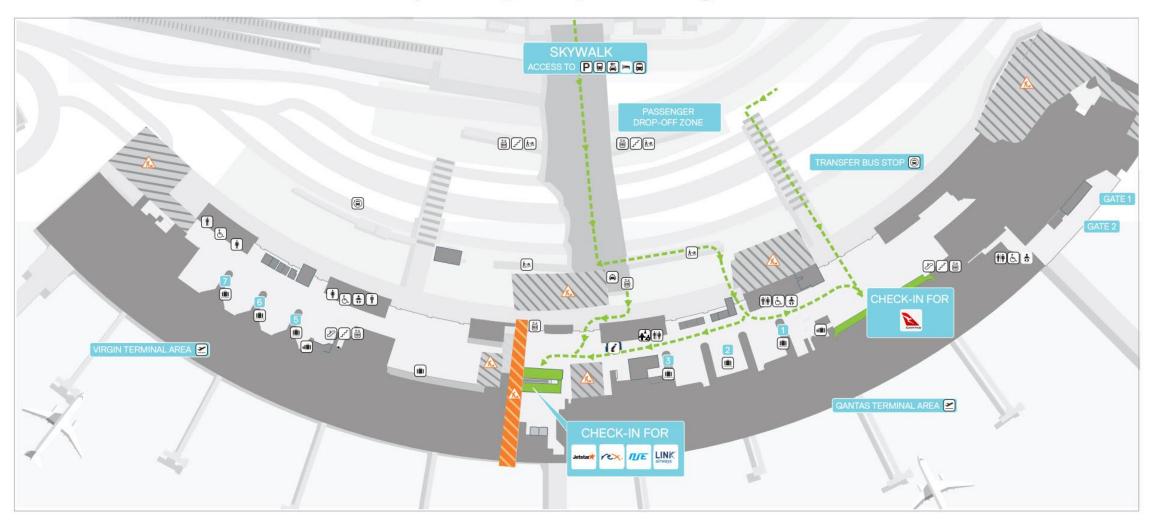








Your departure journey has changed.





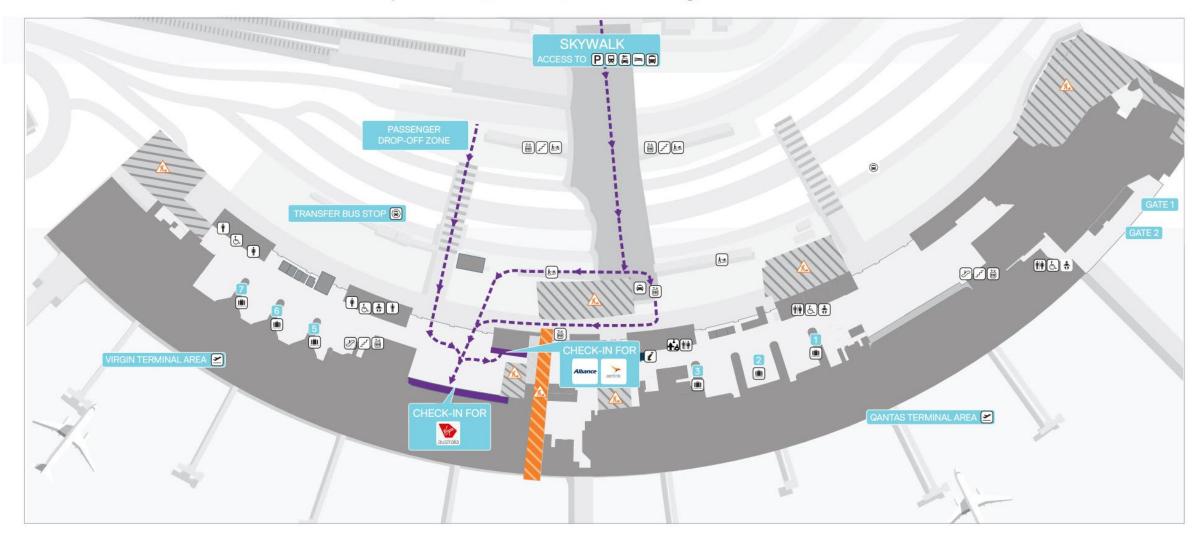
Domestic Passengers for Waustralia Alliance







Your departure journey has changed.





ARRIVAL PROCESS CHANGES



PASSENGERS WITH CARRY-ON LUGGAGE ONLY

Passengers with no checked luggage may leave the terminal from any available exit.

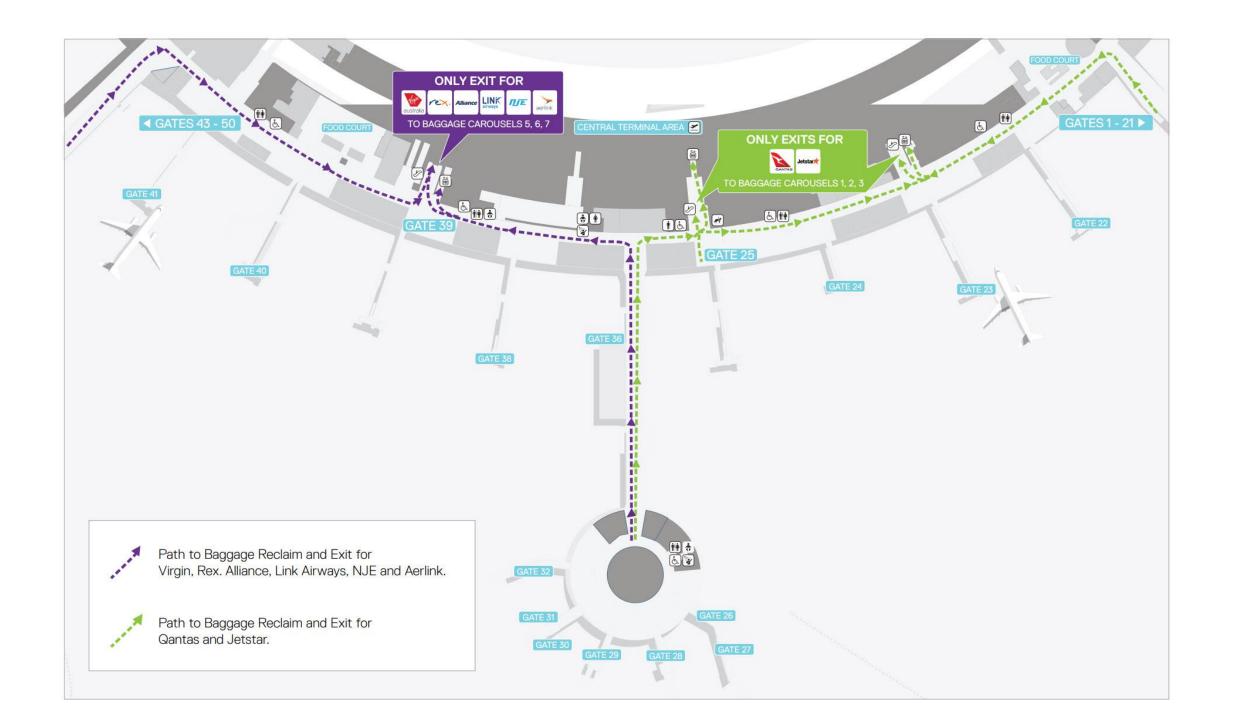


PASSENGERS WITH CHECKED BAGGAGE

- All **Qantas** and **Jetstar** passengers will claim baggage on carousels 1-3. For best access, please use the exits opposite **Gate 23** or **Gate 25 only**. Baggage carousel 4 is now closed.
- For Virgin Australia, Alliance, Rex, National Jet Express, Aerlink and Link Airways passengers will claim baggage on carousels 5-7.

For **direct access** to the baggage reclaim area, passengers should use the exit opposite **Gate 39**, due to construction works inside the terminal.

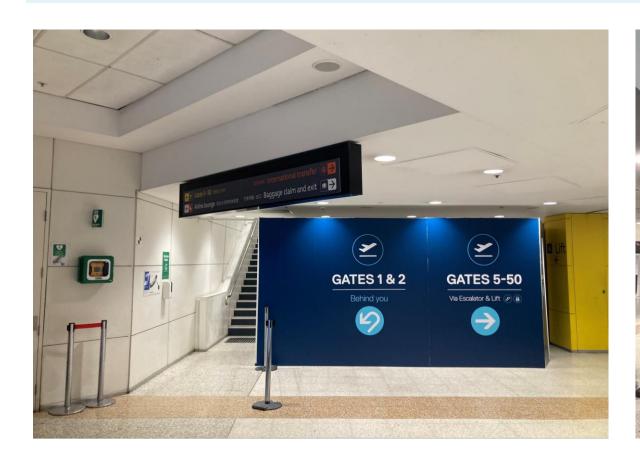


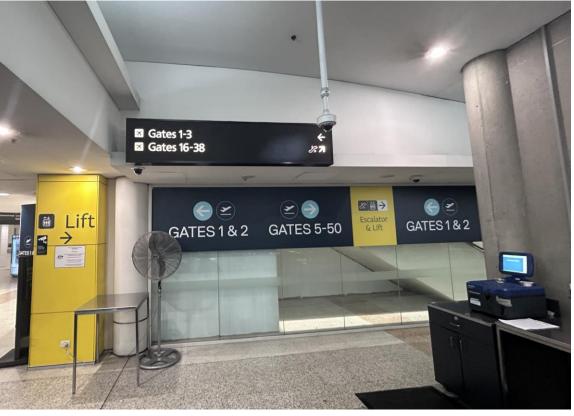


NORTHERN ESCALATORS

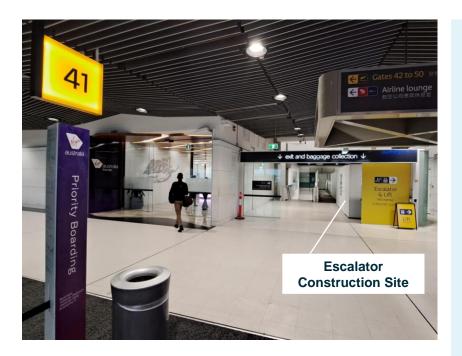


- New escalators are being installed behind Northern Security Screening (Qantas area).
- Passengers making their way to Level 2 (Gates 5-50) should use the Lift or escalator on the **right** as they exit screening.
- Passengers proceeding to Gates 1 and 2 should head left after exiting screening.





SOUTHERN ESCALATORS





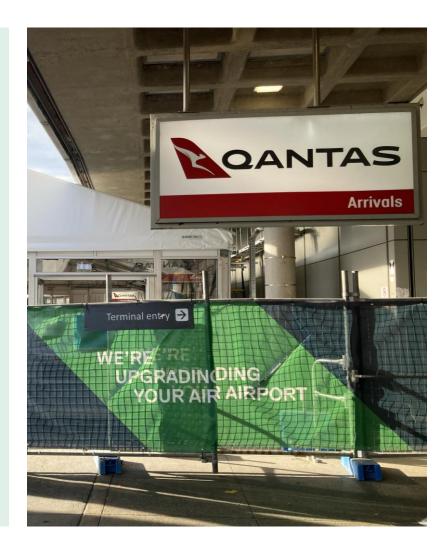


- A new escalator is being installed at the exit opposite Gate 41.
- Access to Level 1 is currently STAIRS ONLY.
- This exit will close shortly as part of construction works.
- The best exit for passengers from this area of the terminal is now opposite **Gate 39**.

JETSTAR TEMPORARY CHECK-IN FACILITY



- Works are underway on the construction of a temporary facility for Jetstar check-in & bag drop at the northern end of the forecourt (outside Qantas arrivals).
- Pedestrian access from north to south is currently obstructed – passengers will need to move between areas inside the terminal building.
- The pedestrian access on the forecourt will reopen in the coming months.



VIRGIN PREMIUM ENTRY & SECURITY SCREENING UNDER CONSTRUCTION

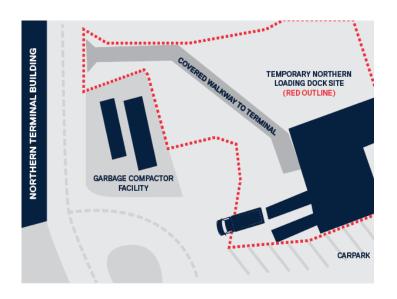


- Virgin Premium entry can no longer be accessed from outside.
- Access to Virgin Premium entry is currently available from inside the terminal only (from 05:00 – 10:00 Mon – Fri).



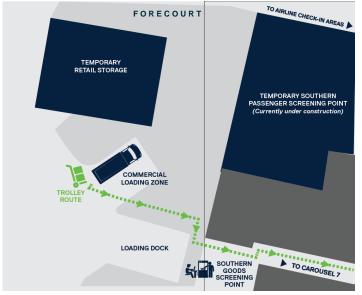


LOADING DOCKS & GOODS SCREENING WORKS



NORTHERN AREA

- A temporary passenger screening point at the northern end of the terminal is under construction. Because of this, it is necessary to relocate the loading dock.
- A temporary loading dock will be constructed beside the garbage compactor facility.
- The goods screening point will remain in its current location.



SOUTHERN AREA

- A loading zone has been established next to the retail storage facility.
- The southern loading dock can be accessed from the current path at the south or through the new pathway on the forecourt. Access is no longer available from the main terminal doors.



CARPARKS



STAFF PARKING

There are no planned changes to Staff Parking arrangements or access.

PASSENGER PARKING

The open-air public waiting area at the Domestic Terminal and the over-height vehicle parking spaces are now closed.

- Construction is underway on the <u>P2 Car Park Expansion</u>, which will provide an additional 1,700 parking spaces at the Domestic Terminal precinct.
- Passengers with vehicles over 2.4m high will need to use <u>AIRPARK</u>, with free buses to and from the terminal. We recommend allowing extra time for travel.
- If you're picking up a passenger from the Domestic Terminal, the first 30 mins of ParkShort is free of charge. You will find ParkShort at level 2 of the P1 car park.

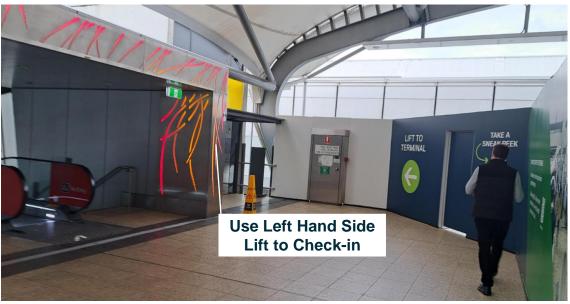
Further Information

Brisbane Airport Parking

P2 Parking Expansion

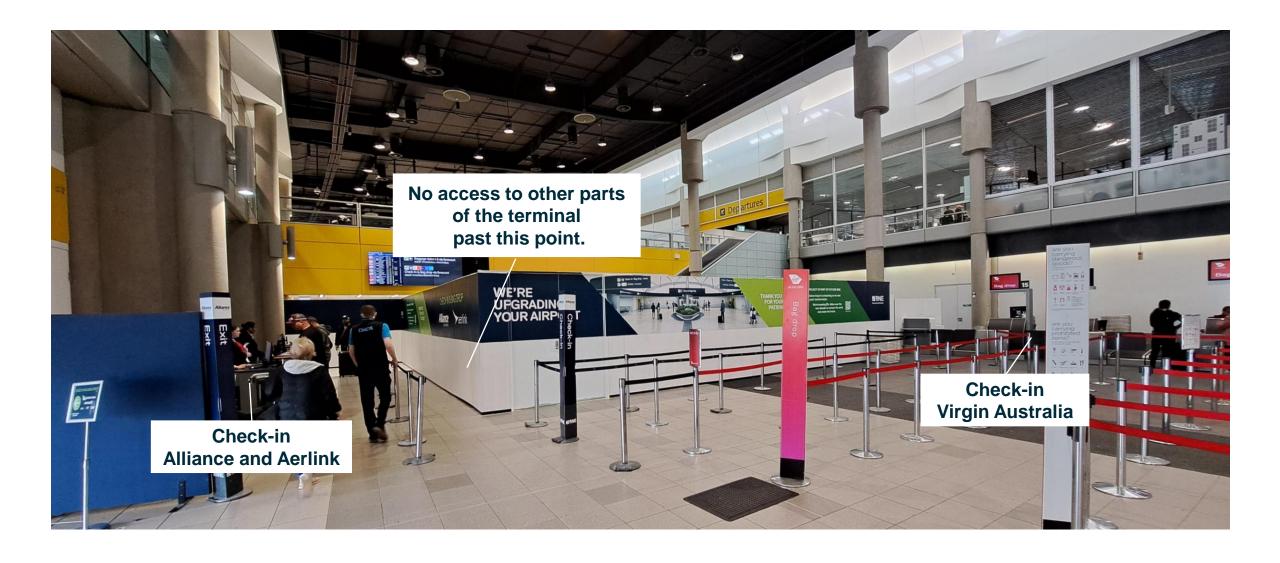
SKYWALK CHANGES







CENTRAL TERMINAL CONSTRUCTION

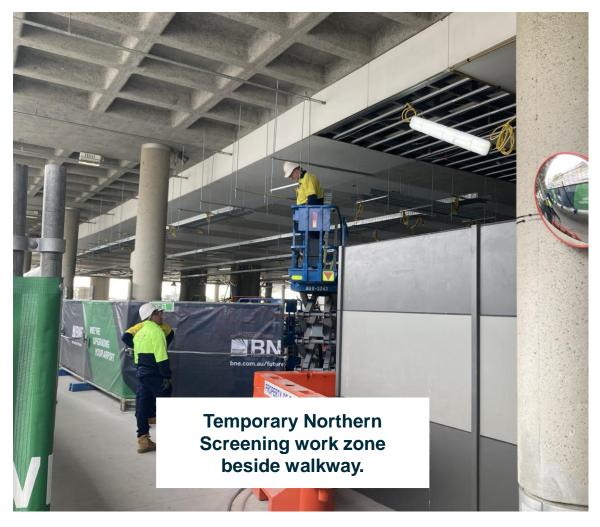


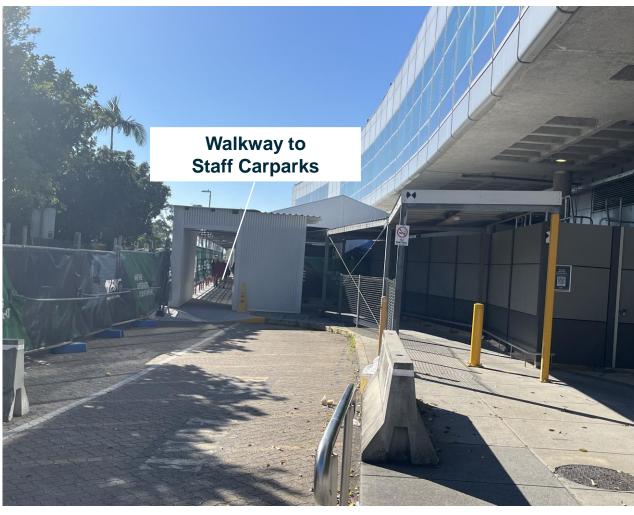
OUTSIDE WALKWAY FROM VIRGIN TO OTHER AIRLINES





NORTHERN TEMPORARY SCREENING CONSTRUCTION





SOUTHERN TEMPORARY SCREENING CONSTRUCTION

