

Brisbane Airport Parking request for refund

Please fill out the below form and attach a copy of your parking receipt or copy of your bank statement highlighting the additional charges. Please email it to our customer service team at park@bne.com.au

Customer Details:

Name: _____ Vehicle Registration: _____
Mobile Phone: _____ Email Address: _____
Address: _____

Credit Card details of the card used at the exit gate

First SIX digits _____ Last THREE Digits _____ Expiry Date _____

Card Type _____

Did you access this card via a mobile wallet (e.g. ApplePay)? YES NO
"If you selected yes, please provide EFT details below for your refund"

EFT Details (If paid with cash):

Account Name _____ BSB _____ Account Number _____

Required Documents:

- I have attached a copy of my parking receipt
 I have attached a copy of my bank statement highlighting the additional charges

Online Booking Number _____

Additional Information:

Please outline reason for refund request:

Please fill out the below form and attach a copy of your parking receipt or copy of your bank statement highlighting the additional charges. Please email it to our customer service team at parking.refunds@bne.com.au

Thank you for completing the refund claim form. Please be advised this process could take up to 7 working days to complete. Failure to provide this information may delay the refund process.

